

Dear Visitors

Welcome to the Museum Rietberg. We hope you enjoy your visit.

These Visitor Regulations are designed to make your visit to the museum as pleasant as possible and are binding for all visitors.

By entering the museum you automatically recognise our regulations as well as all safety instructions. Protecting persons and works of art in the museum is our highest priority.

During your visit we kindly ask you to observe the following rules:

Please wear the entrance badge so that it is clearly visible at all times.

Please do not touch the plinths, display cases or exhibits.

For reasons of conservation and safety, the following items may not be taken into the exhibition rooms:

- Sharp-edged, bulky or wet objects
- Umbrellas and rainwear
- Sticks (walking sticks with rubber tips are allowed)
- Rucksacks and bags larger than 20cm high x 30cm wide x 10cm deep
- Additional luggage
- Selfie sticks
- Liquids of any kind

These items may be deposited in our lockers free of charge.

The museum accepts no responsibility for items deposited in the lockers or cloakroom.

Handbags which are permitted to be taken into the exhibition must be carried visibly on your body, but not on your back.

Eating, drinking and smoking (including e-cigarettes) are not permitted in the exhibition rooms.

Animals are forbidden in the exhibitions, with the exception of guide dogs.

Wheelchairs and rollators may be taken into the exhibition.

If you require seating, please ask one of the museum attendants. They will be happy to help you.

Passageways and emergency exits must be kept clear at all times.

Out of respect for other visitors, please refrain from making noise and openly listening to music, and please keep your voice down during conversations.

Private buggies may not be taken into the exhibition. Buggies are available for babies who are at least 7 months old.

Babies may only be carried in front-facing carriers or slings.

In the exhibitions children under the age of 10 must be accompanied and supervised by an adult person at all times.

Responsibility for the behaviour of children and adolescents lies exclusively with their supervisors. They are asked to stay close to the group throughout their visit and are reminded that they bear responsibility at all times.

Photography in the collections is permitted for private use only.

Photography in special exhibitions is not permitted (for copyright reasons).

Film and video recordings on the museum premises require prior arrangement and explicit written consent from the museum's Department of Communication.

Writing and sketching in the exhibition halls is only permitted with the use of pencils or coloured pencils. Paintbrushes, felt-tip pens, markers, ballpoint pens, crayons, watercolours, drawing charcoals, and scissors are not allowed in the exhibition halls.

The instructions of the museum attendants must be followed at all times.

Visitors who fail to obey the regulations or who disrupt the exhibitions may be asked to leave the museum.

If you have any questions, please don't hesitate to ask a staff member for help.

Thank you for your cooperation. We hope you have an exciting and memorable visit to Museum Rietberg.

Management Museum Rietberg / Museum director